

BROKER  
| SUPPORT GROUP

**E**Xcellence  
since 1996

AGRI ASSIST

# BROKER

SUPPORT GROUP

## Products



### **Agri Insurance**

Is agriculture insurance for farmers examples include crops, livestock, Agri implements, machinery and Agri business assets.



### **Commercial Insurance**

Is insurance for business & commercial needs.



### **Hybrid Insurance**

This is a combination of personal insurance & commercial insurance.



### **Personal Insurance**

Is personal asset insurance for example household insurance, motor vehicle insurance, house (building) insurance and personal valuables.

# Welcome to Agri Assist



Companies receive great discounts and special offers from a wide range of top quality service providers.

Benefits are immediately available - all you have to do is call Broker Support Group Assist on:



086 1000 274



Back up number: 087 110 1473

Company Reg. No.  
2004/013589/07

VAT Reg. No.  
4840216131

FSP License No.  
269468

## ADDRESS



## Email us



## Website



## Social Media pages



BSG Head Office  
75 Lavender Lane  
Somerton Estate  
Bloemfontein  
9301

[underwriting@brokersupportgroup.co.za](mailto:underwriting@brokersupportgroup.co.za)  
[claims@brokersupportgroup.co.za](mailto:claims@brokersupportgroup.co.za)  
[quotes@brokersupportgroup.co.za](mailto:quotes@brokersupportgroup.co.za)

<https://www.Brokersupportgroup.co.za>

Broker Support Group

GPS Co-ordinates  
-29.052194, 26.225528

# BROKER SUPPORT GROUP

We're Broker Support Group

## Nice to Meet you!

In operation since 1996, Broker Support Group facilitates eKcellent administrative support to our associated broker partners, with the support of the majority of major and specialist insurers.

Providing a wide range of one-stop insurance facilities, well trained, eKsperienced staff, eKceptional, and an accurate reporting system

## About us

**Broker Support Group's expertise lies in our understanding of a conscientious admin house striving for excellence**

## What we do

**Relationship Balancer & Partnership Builder**

## Mission

**A properly trained admin team provides excellent support & service to our valued brokers by cultivating close relationships with our business partners.**

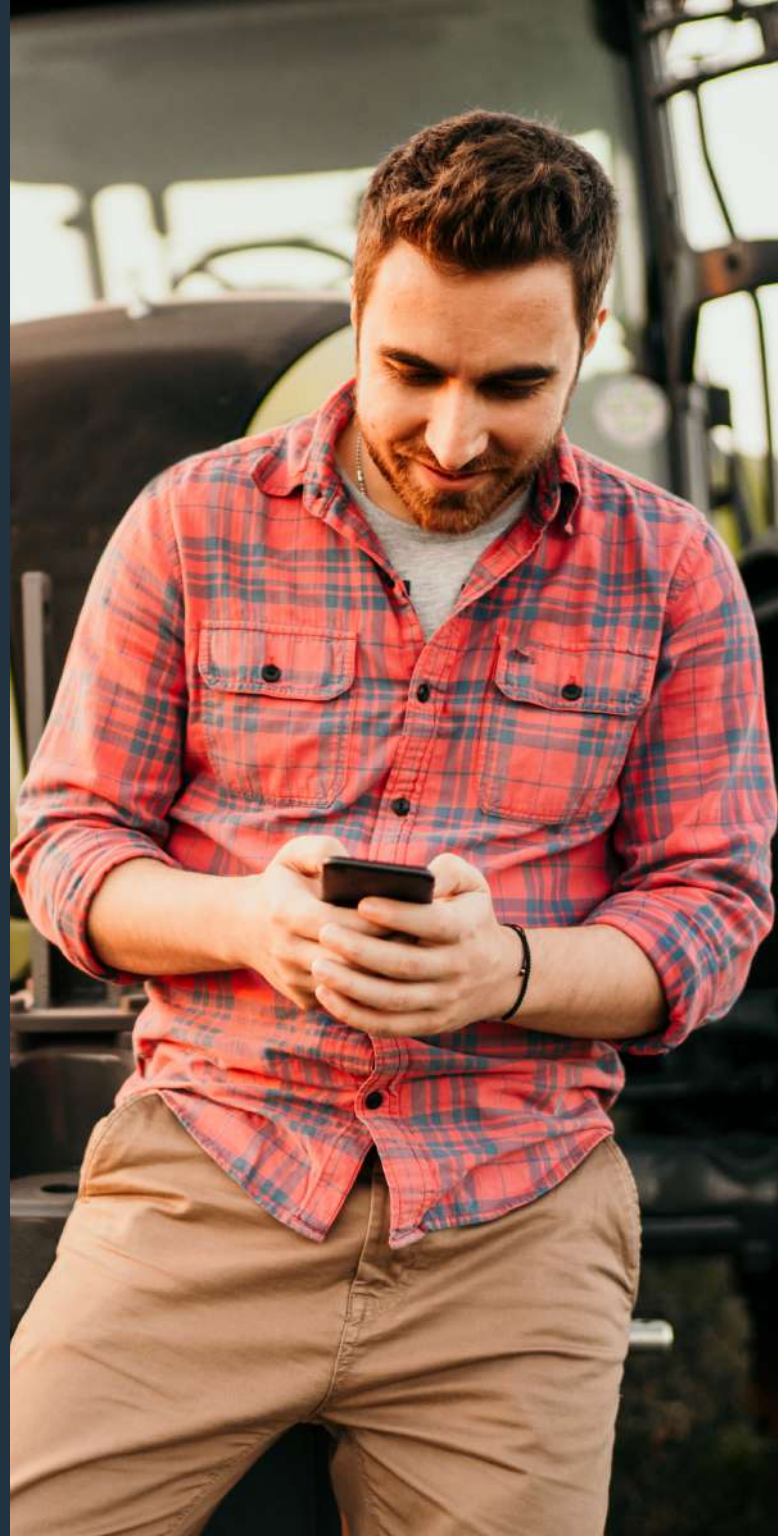
## Vision

**Providing support & giving peace of mind!**





Agri Assist



# Assistance Products & Services:

- ROADSIDE & ACCIDENT ASSISTANCE
- FARMHOUSE ATTACK ASSIST
- EMERGENCY MEDICAL SERVICES
- INTELLIGENT PANIC
- LEGAL ASSIST





## Roadside Assistance

Members have access to the following services in the event of a roadside emergency (limited up to R750 per incident):

- Flat battery – jump-start only (replacement of battery for the member's account)
- Flat tyre (help with a change of tyre)
- Keys locked in a vehicle (unlocking only)
- Fuel assistance (limited to five litres per incident)
- Minor roadside-running repairs (electrical, coil, immobilizer, etc.)
- Transmission of urgent messages

## Tow-in

Tow-in service to the nearest approved dealership (if under warranty), repair centre, or panel beater in the event of:

- Mechanical breakdown – covered up to R750
- Electrical breakdown – covered up to R750
- Accident damage – cost covered to the nearest approved panel beater up to a limit of R1850

## Courtesy Transport

Where the vehicle needs to be towed to a repairer, we will arrange for the occupants of the vehicle (up to a maximum of two persons) to be transported to a nominated destination where the breakdown has occurred within a 40 km radius of your normal place of residence.

**OVERALL LIMIT OF R5 000 PER ANNUM PER POLICY.**

## ROADSIDE & ACCIDENT ASSIST

### Hotel Accommodation

Where the breakdown has occurred outside a radius of 100 km from your normal place of residence, resulting in an overnight delay, we will arrange hotel accommodation for the occupants of the vehicle (up to a maximum of four people).

Cover up to R500.

## OR

### Car Rental

If the circumstances of the problem entitle you to the hotel accommodation benefit but you would prefer to continue with your journey immediately, we will arrange for a rental car to enable you to reach your destination, subject to your qualifying for a rental vehicle in terms of the car rental companies general terms and conditions.

The costs incurred will be confined to rental charges, delivery and collection of the hire vehicle, and the car must be surrendered on arrival at your destination.

Cover up to R500 and subject to availability.

### Vehicle Repatriation

In the event of a member's vehicle being left for repairs, we will pay up to R500 for 24-hour, Group-B car rental or a flight ticket to collect the vehicle after repairs. Alternatively, should the vehicle have been towed to a dealership closer to the member's place of residence, we will supplement the additional tow costs with the costs of car rental.

\*Please note: This cover excludes all vehicles over 3 500kg. A member will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by the member without prior authorization shall not be reimbursed.

Assistance is only available in South Africa, Lesotho and Swaziland.







## FARMHOUSE ATTACK ASSIST

**This is a 24-hour crisis management product to assist you in the event of a hi-jacking or Home Invasion.**

We will assist with the following:

- The necessary response vehicle will be dispatched immediately to the scene of a medical emergency where appropriate life saving support will be provided to the member/s and where relevant, the member/s will be stabilised before a transfer is provided to the closest appropriate medical facility, up to R50 000 per annum.
- We will ensure Guaranteed Hospital Admission to a private hospital in the event of a farm attack, up to the value of R100 000 per incident.
- In the case of your cellphone being stolen in a hi-jacking, we will provide you with a cellphone loaded with prepaid airtime to the value of R200.
- In the case of your vehicle being hi-jacked, we will provide you with a suitable vehicle for their special needs, for 48 hours to keep you mobile.
- In the case of your credit card being stolen, we will provide you with a pre-loaded debit card up to the value of R1000 to assist you in the interim.
- In the case of your keys being stolen in a hi-jacking, we will send a locksmith to your house to assist you with your locks, up to the value of R1000 per annum.
- In the case of your home being invaded, or you being hi-jacked at your place of residence, we will place a security guard at your residence for 3 days (72 hours) after the invasion has taken place.
- We can arrange for trauma counselling up to R10 000 per family per annum.

# BROKER

SUPPORT GROUP





## EMERGENCY MEDICAL SERVICES (ACCESS ONLY)

**The following benefits are advisory services only:**

- Medical advice and information
- Emergency telephonic advice and information, 24-hours, seven days a week
- Referrals to crisis lines
- Referrals to medical practitioners and facilities



**The following benefits are on an access basis only (all costs are for your account)**

- Emergency medical response to the scene of an incident
- Emergency medical transportation to the nearest appropriate medical facility
- Inter-hospital transfer
- Medical repatriation
- Escorted return of minors
- Compassionate visits
- Repatriation of mortal remains





## INTELLIGENT PANIC

In a panic situation, you never want to be alone! Intelligent Panic provides you and your loved ones with 24-hour access to your own experienced crisis manager - who will help you through your emergency.

### **You never have to remember an emergency number again!**

Intelligent Panic is a breakthrough in emergency support - you will never have to remember another emergency number again. Intelligent Panic has access to every emergency service you may need, as well as access to your own security company, medical information, and other useful contacts.

### **You will never be alone in an emergency!**

The Intelligent Panic service provides you with your very own crisis manager. When you are in an emergency - WE take charge! Your crisis manager will call you back on your cell phone and help you through your crisis - whatever that may be. Do you need emergency medical advice over the phone, do you need to find a doctor or an ambulance fast, have you been involved in an accident - or are you lost and feeling vulnerable? Intelligent Panic is there for you

### **Access every emergency support service out there from one button on your cell phone.**

To have access to Intelligent Panic, you need to register and then choose one number on your cell phone that acts as your panic button. In an emergency, just press that one number - and we take charge of the rest. Your crisis manager will call you back and access the most appropriate support that you need. Your crisis manager will be in telephone contact until your crisis situation is resolved.





## LEGAL ASSIST

### 24-hour Legal Advice

Assist members and their immediate family have ongoing access to a 24-hour legal advisory service on any aspect of the law such as criminal law, family law, constitutional law, child law, labour law, Driver Protect, etc.

### 30-Minute Free Consultation

This service involves a free initial 30-minute consultation should any matter require legal action. The member will then be referred to a lawyer who forms part of our national network for a direct free 30-minute consultation.

### Free Standard Legal Documents

If a member requires a purchase, sale, lease, or prenuptial agreement, employment contracts, etc.

We will provide these free at his or her request. The member will also be advised on the application of each of these documents and the procedures and principles that apply.



# BROKER | SUPPORT GROUP

AN AUTHORISED FINANCIAL SERVICES PROVIDER